

# Warranty & Installation

This product comes with a 1 year warranty that covers producing defects, borer problems and inherent termites.

For upholstered product, the warranty applies to the frame, the padding, if any kind and mechanisms, if any.

This warranty is limited and doesn't apply to the following:

- Normal wear and tear of the merchandise over prolonged use
- Small cuts, scratches or damages made by customer for wrong improvement strategies or impacts/accident
- Damage caused due incorrect installation/assembly by the client
- Cracks developed during moving and displacement of the merchandise
- Fading due to direct exposure to daylight
- Decaying of wood in case of consistent exposure to water
- Upholstery materials like seat covers don't have any warranty
- Using harsh chemicals or unapproved non-standard procedures for cleaning furniture.

As per the trade standards, unevenness of up to five mm is accepted due to varied floor and surface levels. This is not covered in Warranty